

Fig. 1

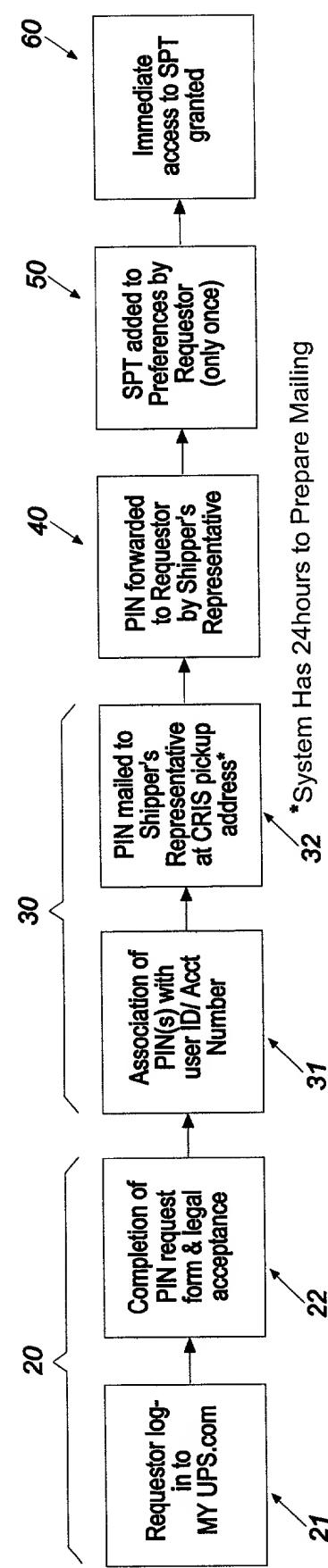
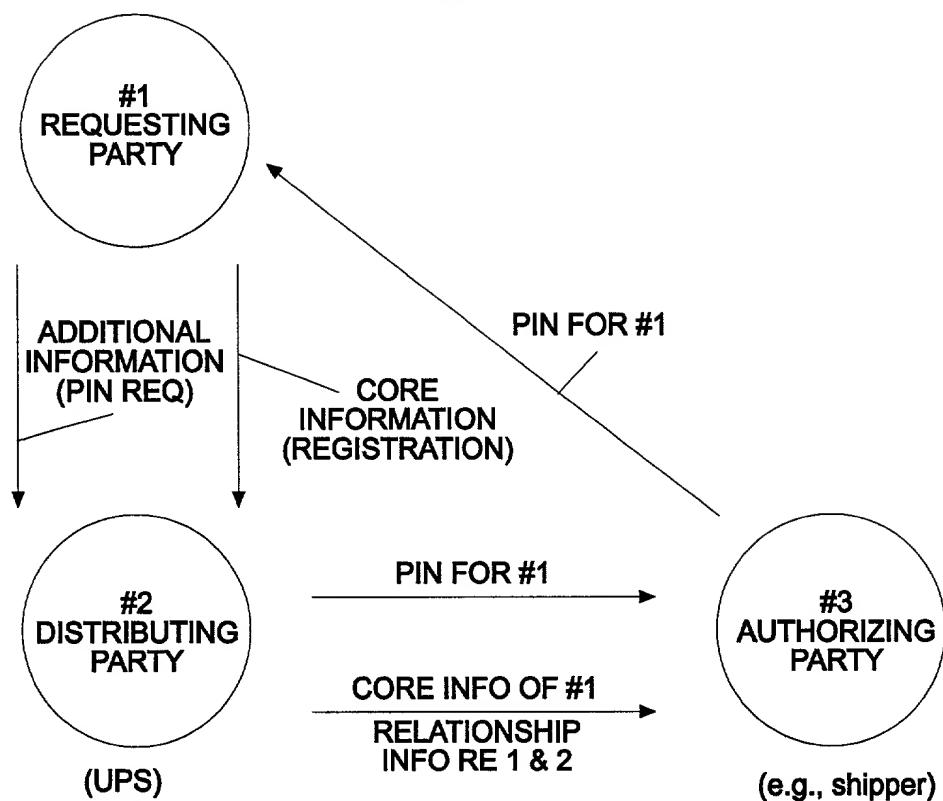
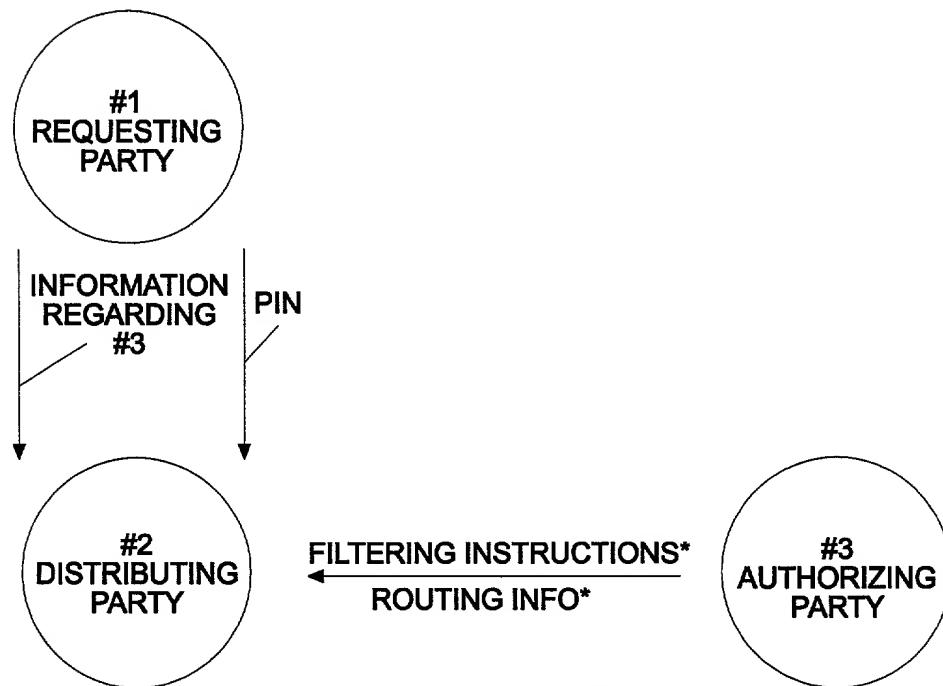
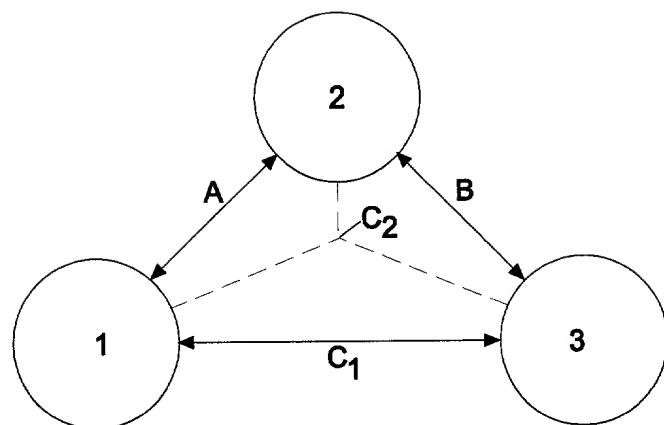


Fig. 2

**Fig. 3A**

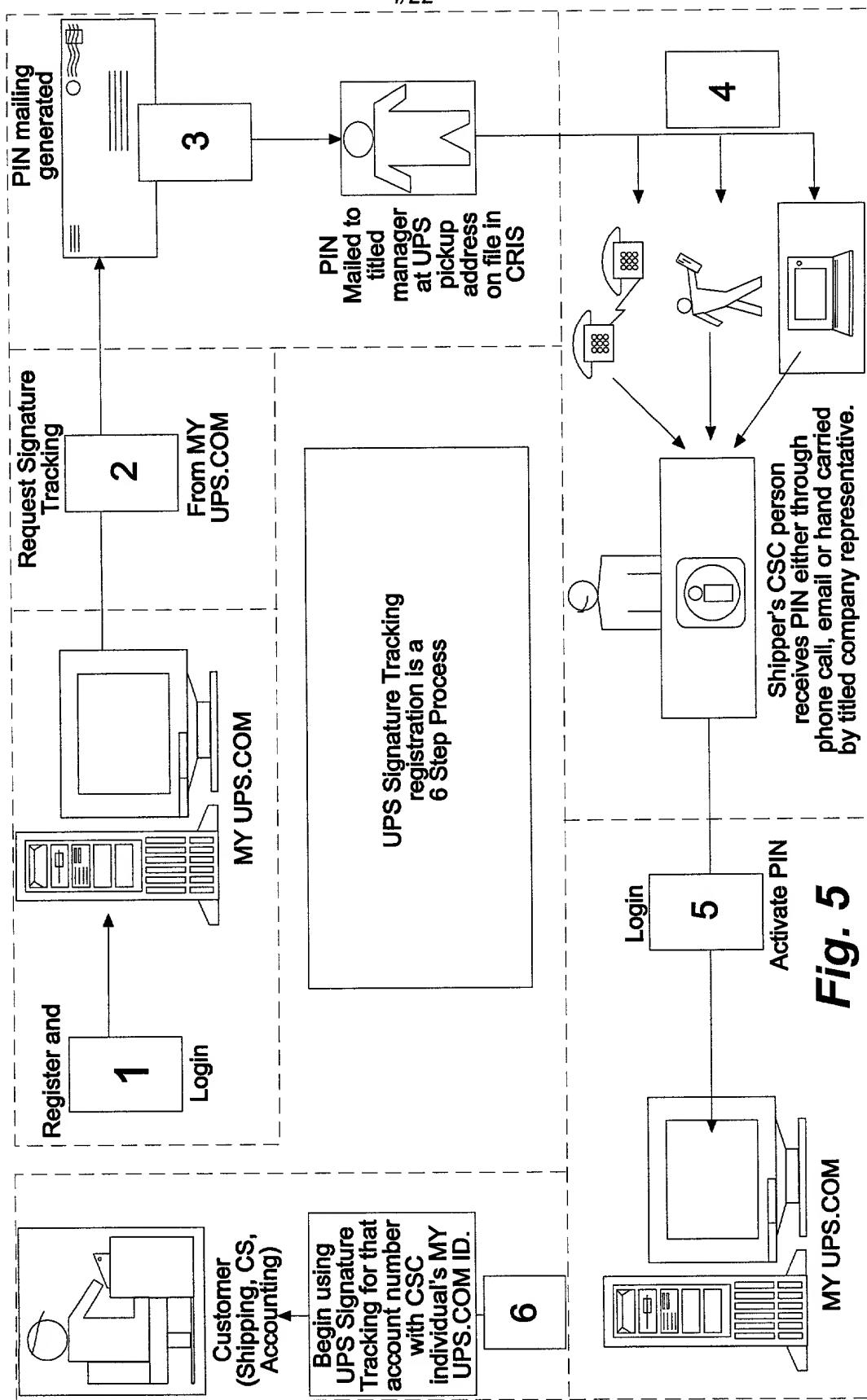
*Can happen at any time

Fig. 3B



RELATIONSHIPS	AUTHENTICATION
$A = 1 + 2$ $B = 2 + 3$ $C_1 = 3 + 1$ $C_2 = 1 + 2 + 3$	$Y(I)$ $Y(C \& I)$ $Y(C \& I)$ $Y(C \& I)$ <div style="border: 1px solid black; padding: 2px; display: inline-block;"> I=Individual C=Corporate </div>

Fig. 4
RELATIONSHIPS

**Fig. 5**

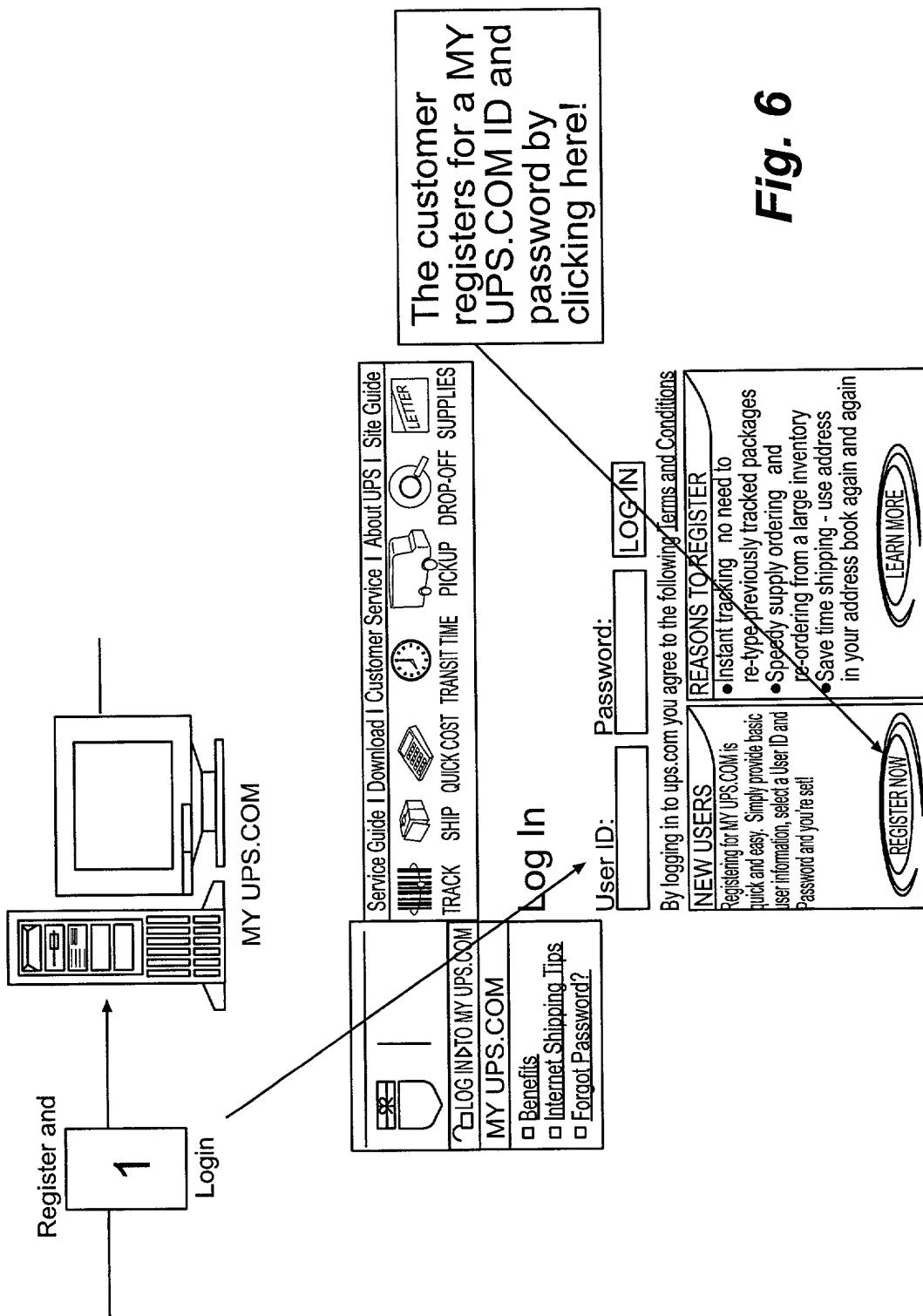
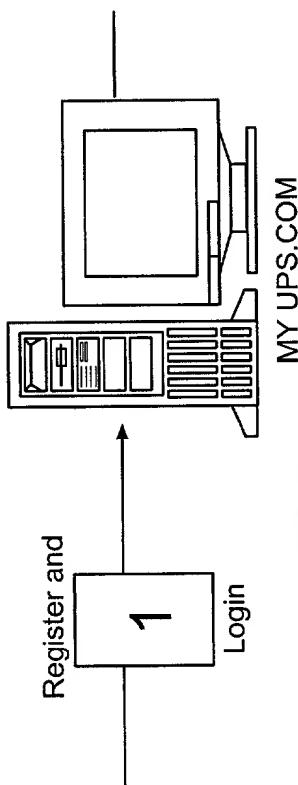


Fig. 6



Service Guide | Download | Customer Service | About UPS | Site Guide

LETTER

TRACK SHIP QUICK COST TRANSIT TIME PICKUP DROP-OFF SUPPLIES

Benefits

Registration

Required fields are shown in bold.

Name:

Title:

Company:

Street Address:

Rm., Fl., Apt.:

Dept.:

City:

State: ▶

Postal Codes:

Country: Select a Country

Phone: Ext.:

E-Mails:

Please inform me about UPS service updates and UPS.com enhancements.

By registering and logging in to ups.com you agree to the following Terms and Conditions.

Fig. 7



LOG IN TO MY UPS.COM

MY UPS.COM

Benefits

Internet Shipping Tips

Service Guide | Download | Customer Service | About UPS | Site Guide

TRACK SHIP QUICK COST TRANSIT TIME PICKUP DROP-OFF SUPPLIES

LETTER

Customer selects ID and password

Registration

USER INFORMATION

We recommend that your password contains both letters and numbers.
Both user ID and password are case sensitive.

User ID:

Password: (6 to 10 characters)

Re-enter

Password:

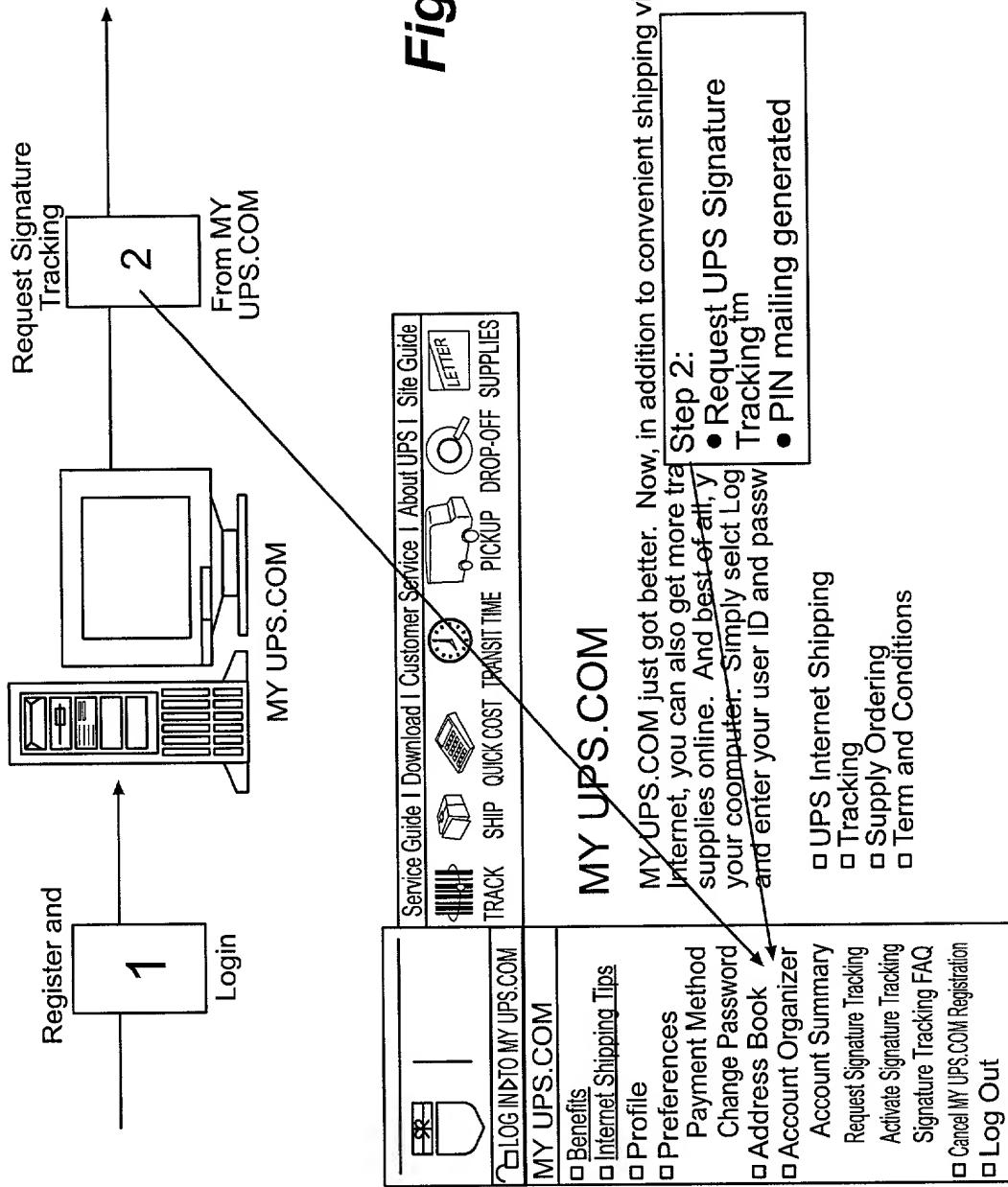
The verification questions and answer below will be used if you forget your password.

Verification Question:

Verification Response:

Accept Reject

Fig. 8

Fig. 9

UPS ACCOUNT INFORMATION

Required fields are shown in bold. Fields marked with an asterisk are only required for new accounts.

Current UPS Account:	Select Account Number <input type="button" value="»"/>	<p>The customer can either select an account number from their active accounts or they can add an account if they have the name, number, zip, and country code for the account.</p>
*Account Name:	<input type="text"/>	
*UPS Account Number:	<input type="text"/>	
*Pickup Location:	<input type="text"/> (Postal Code)	<p>The customer must also select an "In care of" title from the drop down box.</p>
*Country:	Select a Country <input type="button" value="»"/>	
In Care of:	Shipping Manager <input type="button" value="»"/> <input type="button" value="Customer"/> <input type="button" value="Service Manager"/> <input type="button" value="Traffic Manager"/> <input type="button" value="Transportation Manager"/>	

The customer MUST understand that the default title is **Shipping Manager**

Fig. 10

UPS Package Tracking - Microsoft Internet Explorer provided by UPS

File Edit View Favorites Tools Help | Address http://www.sample.com

◀ □ X

LOG IN TO MY UPS.COM

MY UPS.COM

Benefits

Tips

Profile

Preferences

Payment Method

Change Password

Address Book

Cancel MY UPS>COM

Registration

Log Out

REQUEST TRACKING PRIVILEGES

As a member of MY UPS>COM you are entitled to special Tracking Privileges available for packages shipped with your UPS account.

Select one of the UPS accounts currently in your profile or enter new UPS account information in the spaces provided.

A letter with your Personal Identification Number to activate these privileges will be mailed to the attention of the individual designated in the In care of box below.

UPS ACCOUNT INFORMATION

Required fields are shown in bold. Fields marked with an asterisk are only required for new accounts.

Current UPS Account: Select Account Number

or

*Account Name:

*UPS Account Number:

*Pickup Location: (Postal Code)

*Country: Select a Country

In Care of:

Submit Cancel

August 23, 2000

Fig. 11

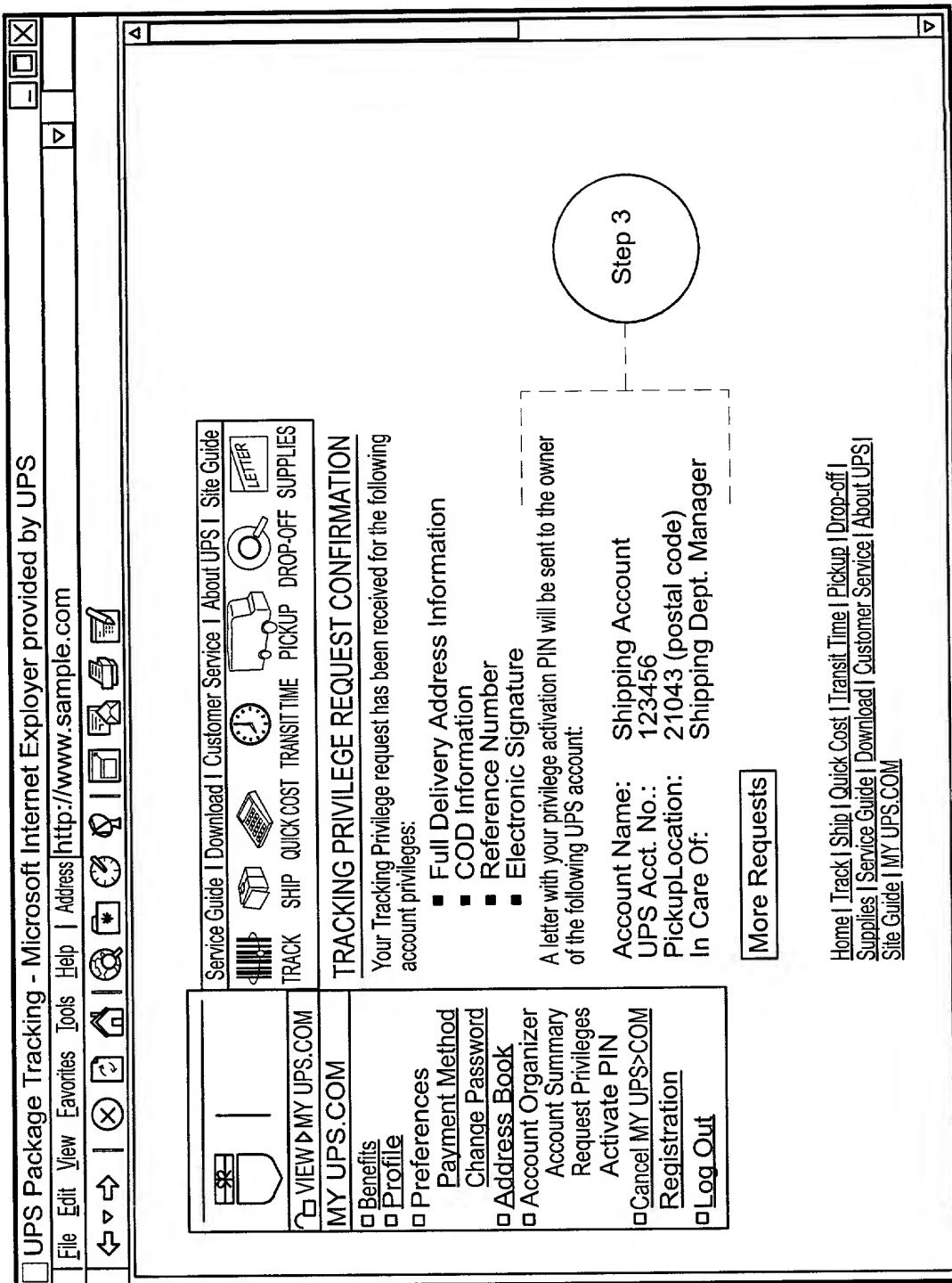


Fig. 12

PIN Letter (one mailing, two parts):
Shipper's Representative:

[Corporate Customer]
 Attn: [Pre-defined from pull-down menu]
 [CRIS address]
 [CRIS address line 2]
 [CRIS city, state, zip]

Dear Valued Customer:

[Requester's first and last name]
 [Requester's title]
 [Requester's company]
 [Requester's street address]
 [Requester's address city, state, postal code]
 [Requester's phone number]
 [Requester's e-mail address]

has requested the right to see privileged [tracking] information (which may include [full delivery address, reference numbers, signature image and C.O.D. information]) for packages shipped under your UPS account number [6-digit account number].

If you wish to grant this access to privileged [tracking] information, please forward this individual the Personal Identification Number (PIN). You'll find the PIN in the enclosed PIN REQUEST GRANTED form.

If you have questions about privileged [tracking] information, please visit our Web site at www.ups.com or contact your UPS Account Executive.

Thank you for choosing UPS to help with your shipping needs. We look forward to continually providing innovative ways to track and ship your packages.

United Parcel Service

Requestor:

[Requester's first and last name]
 [Requester's title]
 [Requester's company]
 [Requester's street address]
 [Requester's address city, state, postal code]

Dear MY UPS.COM User:

Your request to see privileged tracking information for UPS account number [6-digit account number] has been granted by the account owner. To activate your PIN [8-digit] for this UPS account number, visit www.ups.com, then

Log in to your MY UPS.COM account and click the **View > MY UPS.COM** button.

On the MY UPS.COM Profile page, select the PIN Confirmation link.

Enter the PIN and UPS account number in the appropriate fields on the PIN Confirmation page.

After the PIN Confirmed page appears, the additional information for which you have been approved will be accessible

Thank you for shipping with UPS.

United Parcel Service

Fig. 13

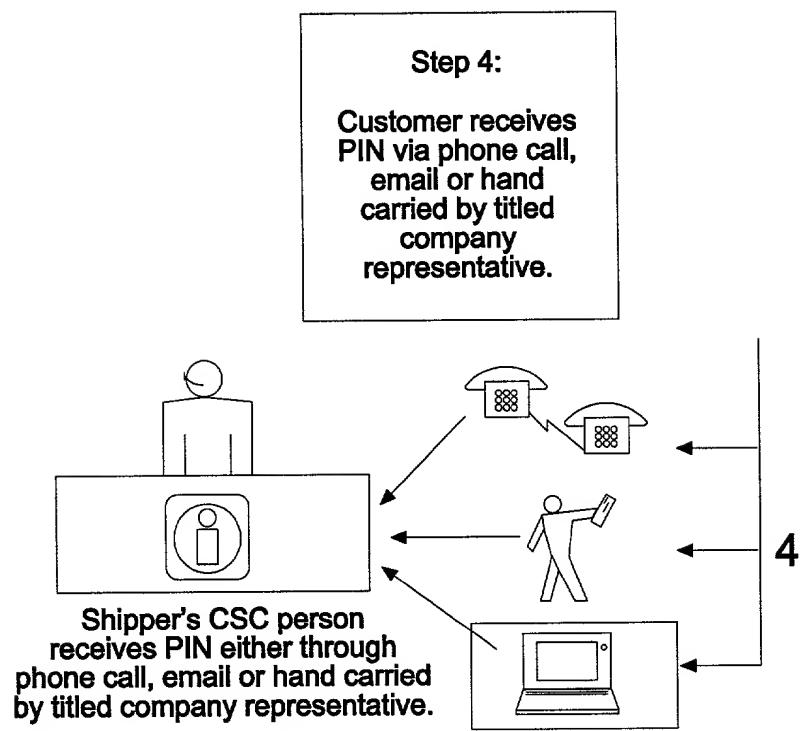


Fig. 14

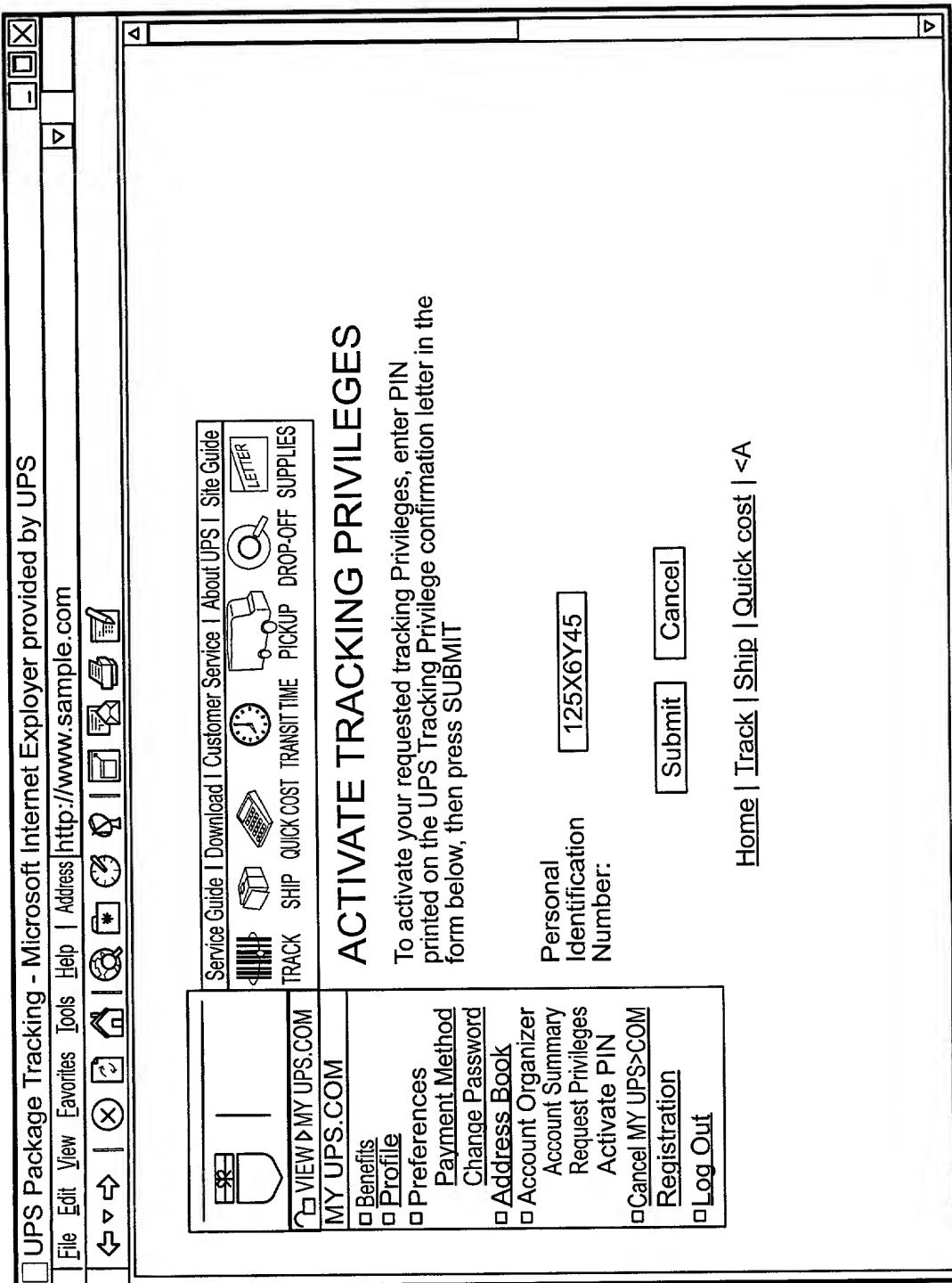


Fig. 15

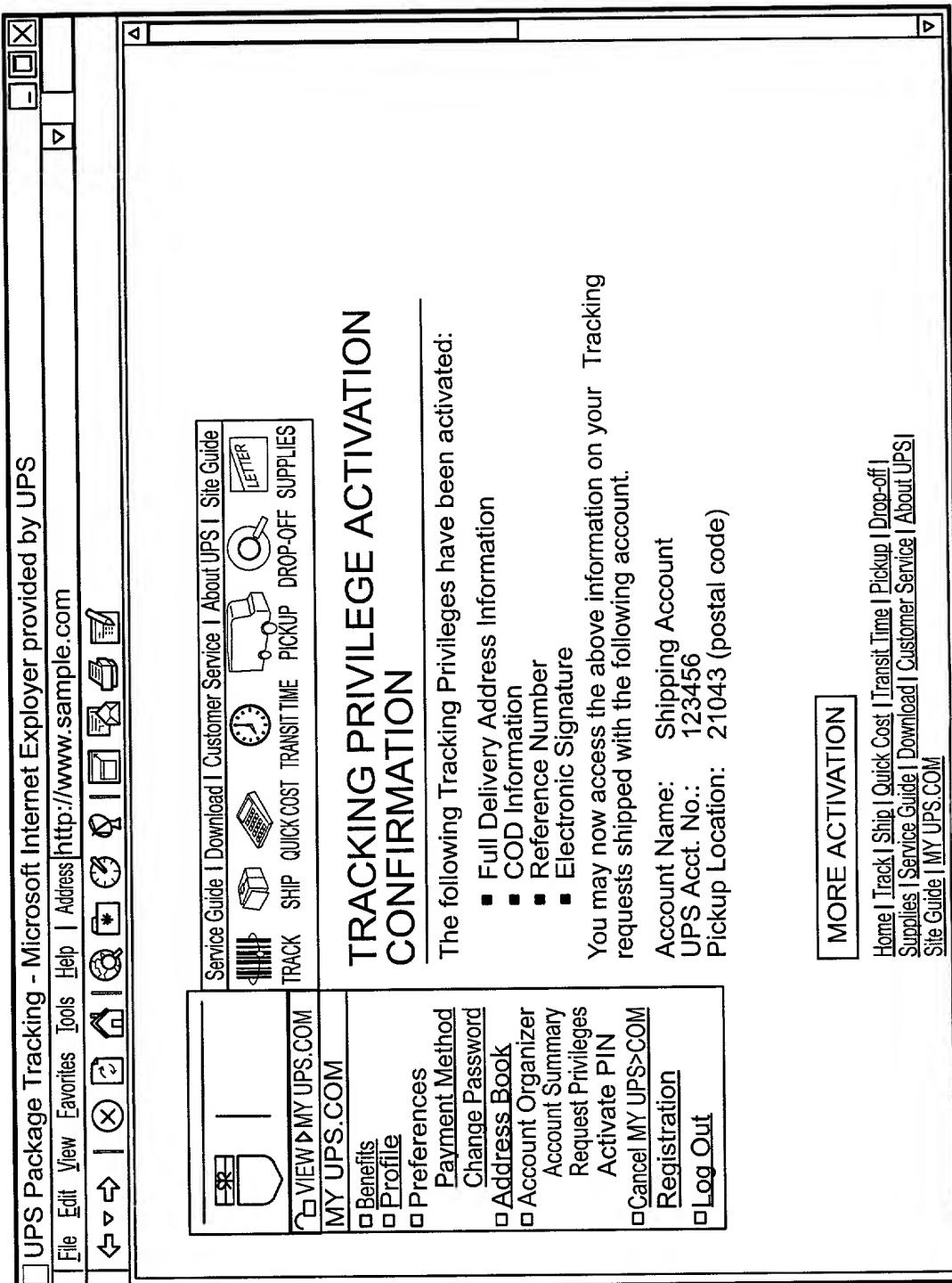


Fig. 16

[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)



[TRACK](#)



[SHIP](#)



[QUICK COST](#)



[TRANSIT TIME](#)



[PICKUP](#)



[DROP-OFF](#)



[SUPPLIES](#)

[MY UPS.COM](#)

[VIEW MY UPS.COM](#)

[Benefits](#)

[Internet Shipping Tips](#)

[Profile](#)

[Preferences](#)

[Payment Method](#)

[Change Password](#)

[Address Book](#)

[Account Organizer](#)

[Account Summary](#)

[Request Signature Tracking](#)

[Signature Tracking FAQ](#)

[Cancel MY UPS>COM](#)

[Registration](#)

[Log Out](#)

UPS Signature Tracking™

Activate

To activate UPS Signature Tracking, enter the Personal Identification Number and the associated UPS Account below, and then press Submit.

UPS Account Number:

Personal Identification Number:

It is very important that the customer understands that if they have multiple MY UPS.COM IDs they must login using the ID that matches the shipper number and PIN. If not, they will receive an error message.

[Home](#) | [Track](#) | [Ship](#) | [Quick Cost](#) | [Transit Time](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) |
[MY UPS.COM](#)

Fig. 17

[Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) | [Site Guide](#)



[VIEW MY UPS.COM](#)

[MY UPS.COM](#)

[Benefits](#)

[Internet Shipping Tips](#)

[Profile](#)

[Preferences](#)

[Payment Method](#)

[Change Password](#)

[Address Book](#)

[Account Organizer](#)

[Account Summary](#)

[Request Signature Tracking](#)

[Signature Tracking FAQ](#)

[Cancel MY UPS>COM](#)

[Registration](#)

[Log Out](#)













UPS Signature Tracking™

Activate

7442 PIN NUMBER OR UPS ACCT NUMBER IS INCORRECT

This is the error message they will receive!

UPS Account Number:

Personal Identification Number:

[Home](#) | [Track](#) | [Ship](#) | [Quick Cost](#) | [Transit Time](#) | [Pickup](#) | [Drop-off](#) |
[Supplies](#) | [Service Guide](#) | [Download](#) | [Customer Service](#) | [About UPS](#) |
[MY UPS.COM](#)

Fig. 18

Service Guide | Download | Customer Service | About UPS | Site Guide

TRACK SHIP QUICK COST TRANSIT TIME PICKUP DROP-OFF SUPPLIES LETTER

UPS Signature Tracking™ Confirmation

The UPS Signature Tracking features listed below

Benefits
 Internet Shipping Tips
 Profile
 Preferences
 Payment Method
 Change Password
 Address Book
 Account Organizer
 Account Summary
 Request Signature Tracking
 Signature tracking FAQ
 Cancel MY UPS>COM
 Registration
 Log Out

Full Delivery Address Information
 COD Information
 Reference Number
 Electronic Signature

The sensitive delivery information listed will now display when tracking packages using their MY UPS.COM ID.

The above information will now be automatically in Results page while logged in to MY UPS.com using Account Name: UPS
UPS Acct. No.: 327000

Activate another PIN

Fig. 19

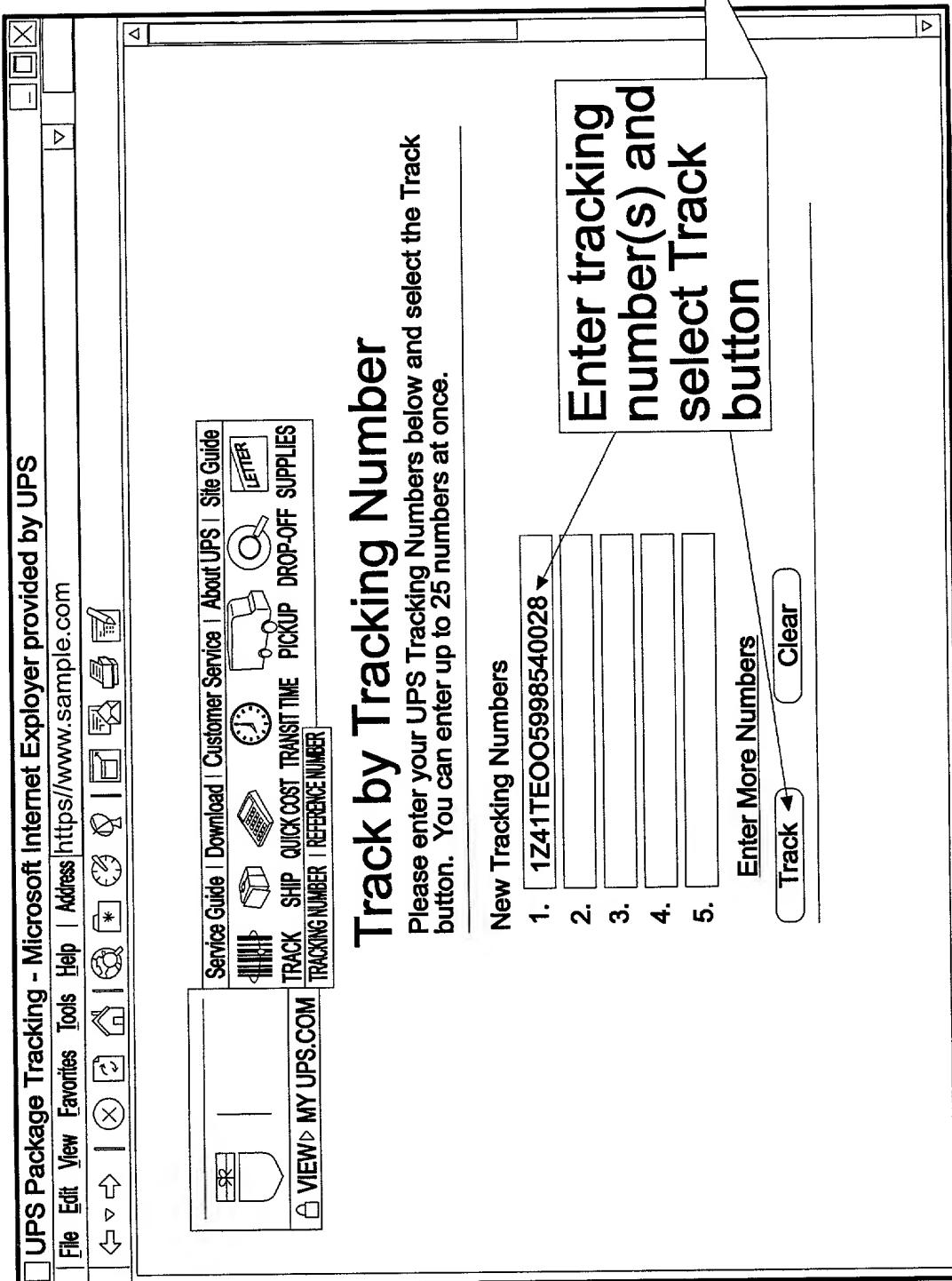


Fig. 20

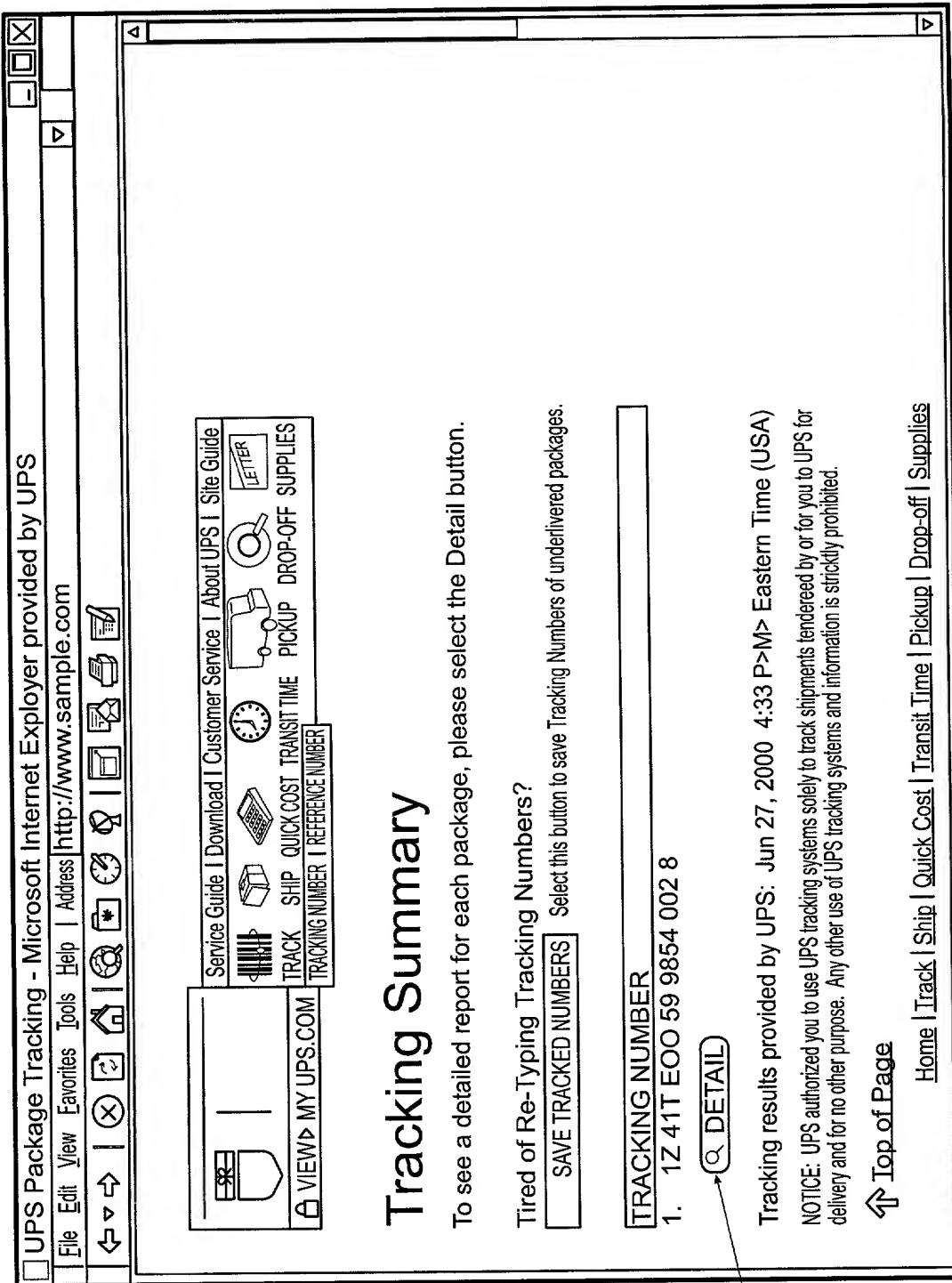


Fig. 21

To
Next -
Page

Tracking results provided by UPS: Jun 27, 2000 4:33 P>M> Eastern Time (USA)
NOTICE: UPS authorized you to use UPS tracking systems solely to track shipments tendered by or for you to UPS for delivery and for no other purpose. Any other use of UPS tracking systems and information is strictly prohibited.

Page [Home](#) | [Track](#) | [Ship](#) | [Quick Cost](#) | [Transit Time](#) | [Pickup](#) | [Drop-off](#) | [Supplies](#)

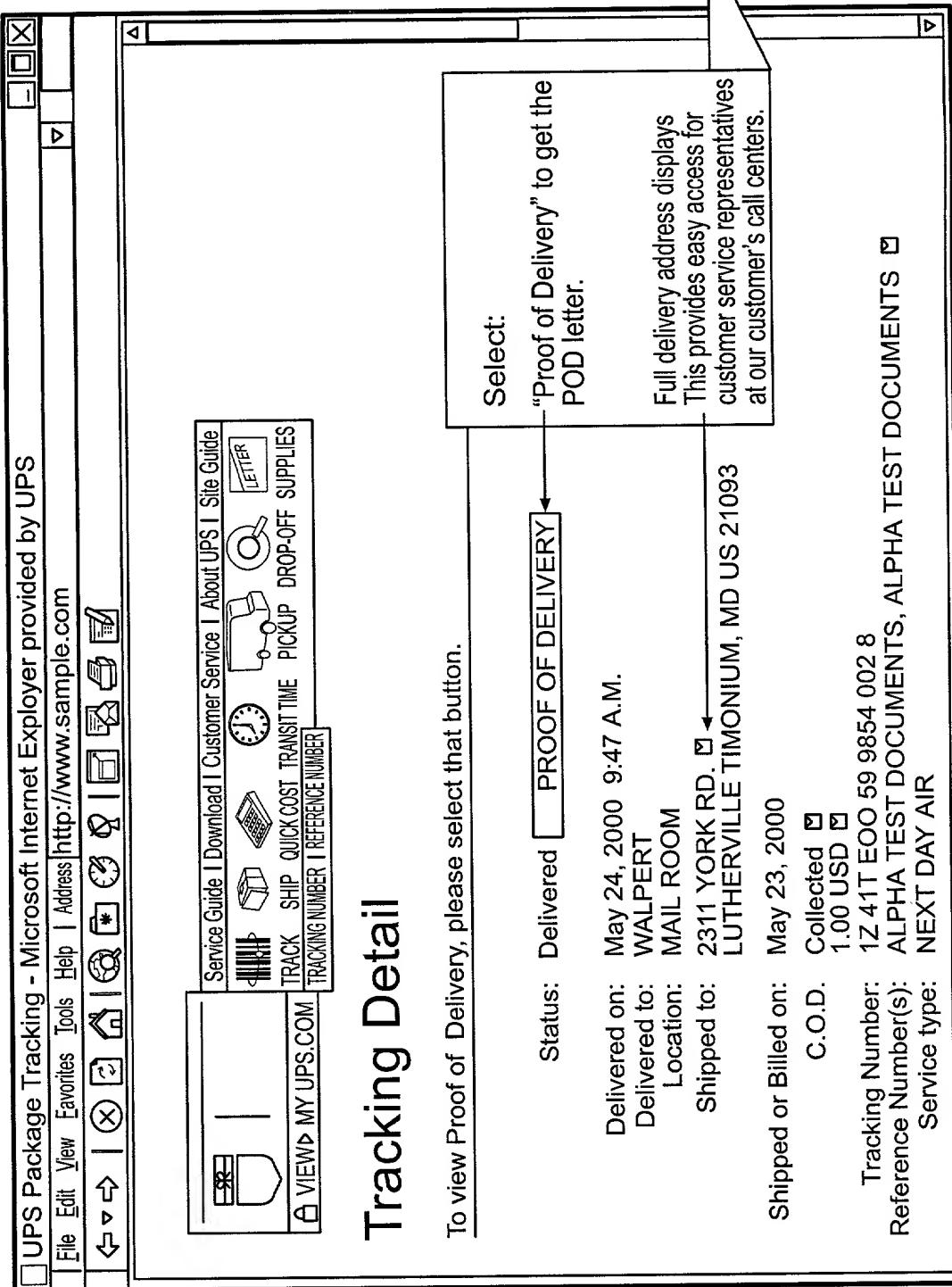


Fig. 22

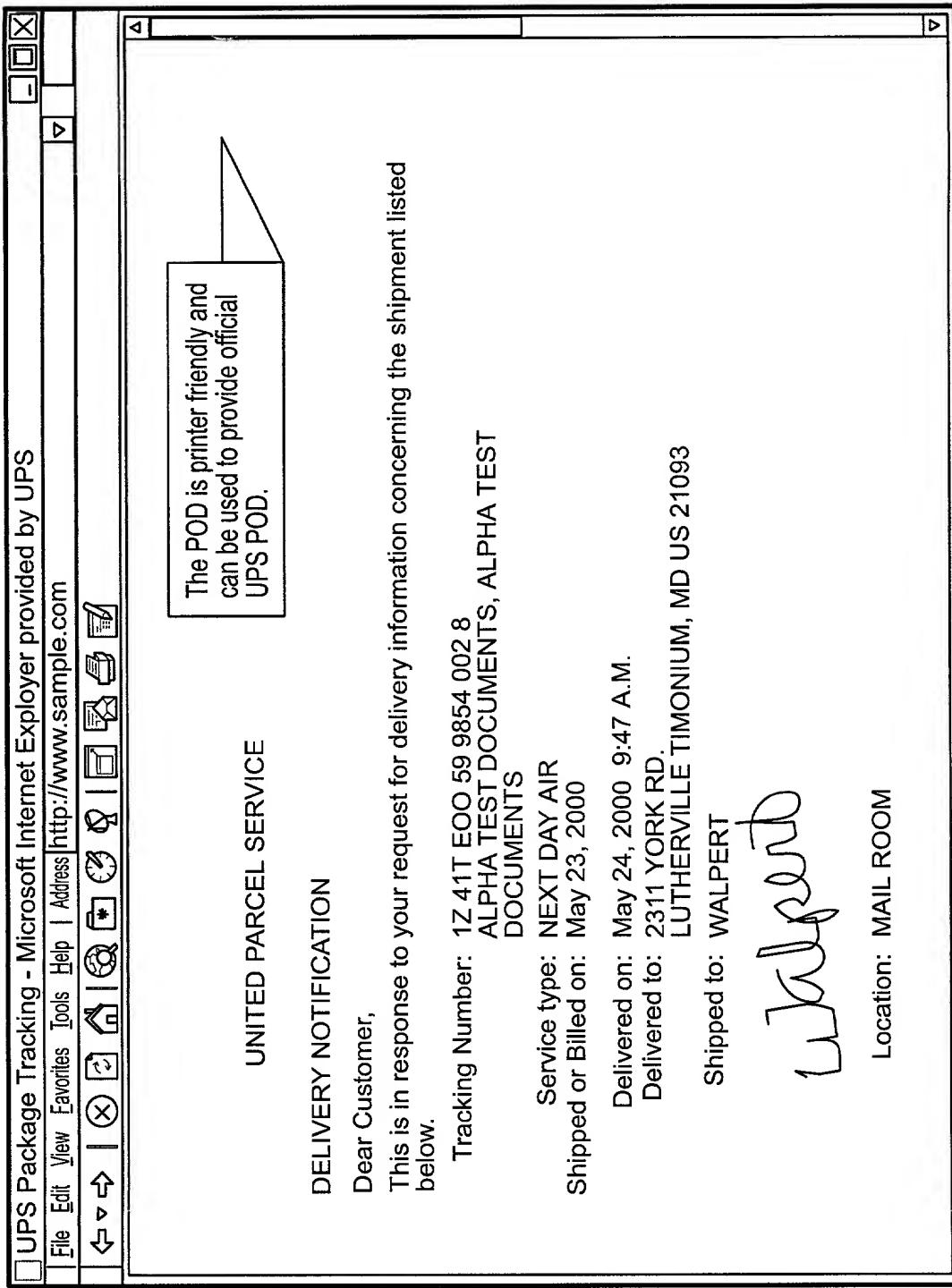


Fig. 23